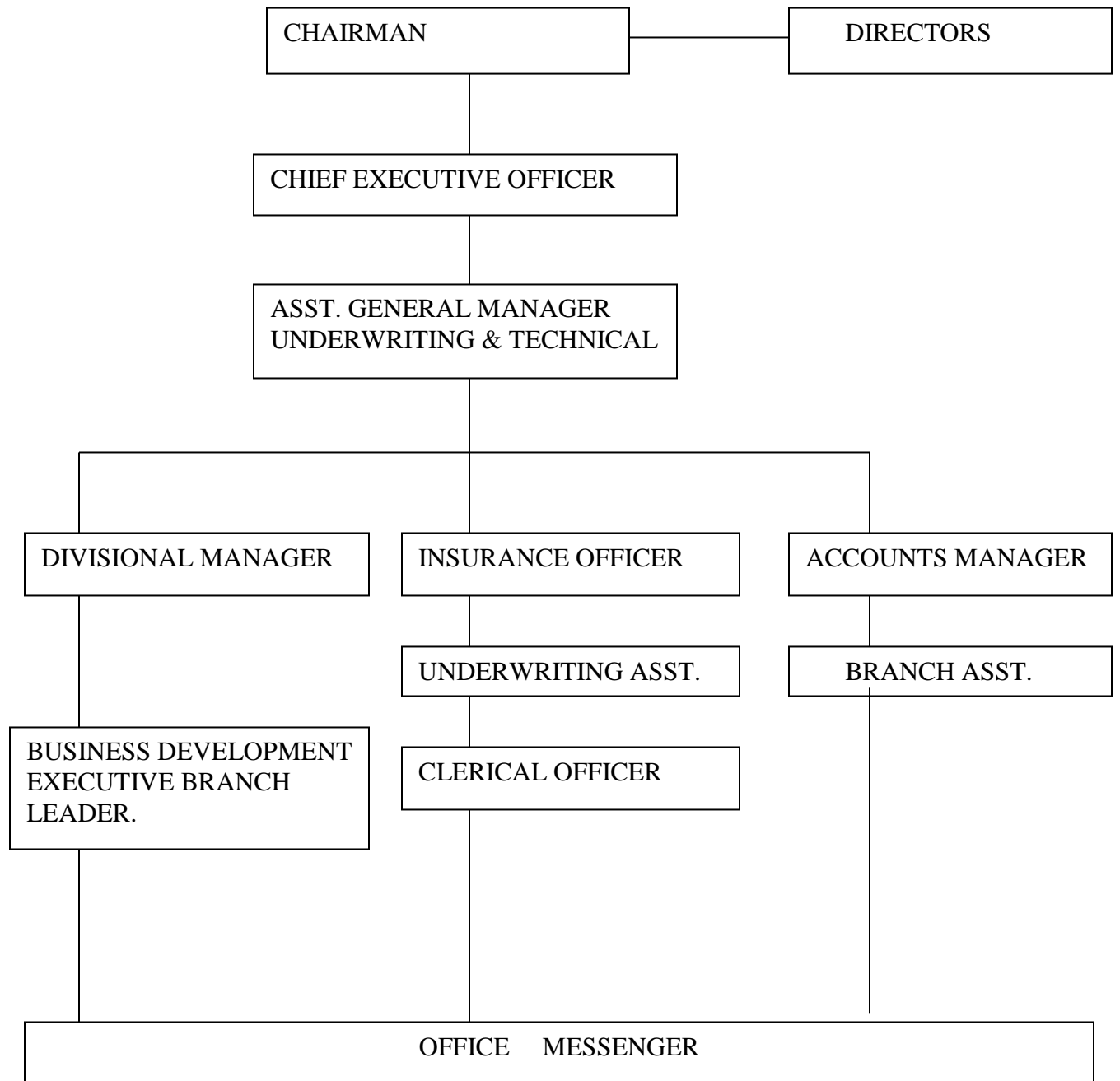


# MORE ABOUT ALPINE INSURANCE BROKERS

## COMPANY STRUCTURE



Our company having the experience of qualified and motivated workforce boasts of efficiency and hard work in insurance that our client's insurable needs are considered and fully taken care of. Our contacts and email as shown on our first page will definitely reach us.

## **DETAILED OPERATIONAL PLAN**

It is our pleasure to introduce you to our well established insurance intermediary providing varied insurance products within Kenya and other parts of the East African region.

We provide insurance for all classes, each case accompanied by professional advice on how/why to settle on. Further to consultancy our services include negotiating on behalf of our clients' premium rates, optional benefits structure arranges for provision of personalized services to our clients by assigning a personal consultant that shall be in charge in the entire period that insurance runs.

Being an insurance intermediary that is committed to its cause, our primary objective is to provide quality service that will meet our expectation. To enable us achieve this, we conduct survey of your insurance portfolio and give you a proposal on how to undertake the cover which then shall include negotiating and obtain insurance covers from reputable insurance companies at competitive terms.

Claims is one area that requires full attention as this is the basis one has to take insurance. Here we have a full time manager who has to be mandated to:

- i) Keep record of all policy statutes as required in every class and therefore pin every underwriter to his contractual terms
- ii) Follow through the process on matters of claims, notification, investigation, assessment, adjudication, and expedition in good and agreed period. We intend to do this by having one such person for the job.
- iii) Assess progress of the expedition of claims as per the contractual terms and aggressive pursuing for satisfactory performance.
- iv) Enhance on training guidance to our clients facilities to avoid unnecessary loss that can be avoided hence reduce strain of both underwriter and port facility.
- v) Ensure proper and efficient claims administration by fully coordinating prudent requirements between the port Authority and the selected underwriter

Within the Human resource capacity available we shall be able to analyze, review and scrutinize the policy document and any endorsements therein, and if the entire policy

document is found to be satisfactory, such document shall be deposited with the client not later than 15 days of inception.

Being a broker of choice we shall be able to arrange for immediate placement of risks with insurers /co-insurers and undertake periodic technical rating of such insurance/co-insurers and advise the client accordingly. This will involve in ensuring that some insured under policies shall be adjustable accordingly by suitable means at the discretion of the client and negotiate with qualified underwriter any other pertinent aspects of the policy that may arise during the term of the policy, that may include advise on suitable sources and options for premium financing on favorable terms and conditions.

### **CERTIFICATION AND ASSOCIATIONS**

MEMBERSHIP OF AIBK  
INCORPORATED IN KENYA  
TAX REGISTRATION (PIN)  
IRA REGISTRATION  
TRADE LICENCE  
PROFESSIONAL INDEMNITY COVER POLICY  
BANK GUARANTEE

NO: 21313  
NO: C159498  
NO: P051156136V  
NO: IRA/06/488/2015  
NO: 2015/22706  
NO: AM2/051/1/008101/2009/07  
NO: EBL/MSAD/0BG000017409